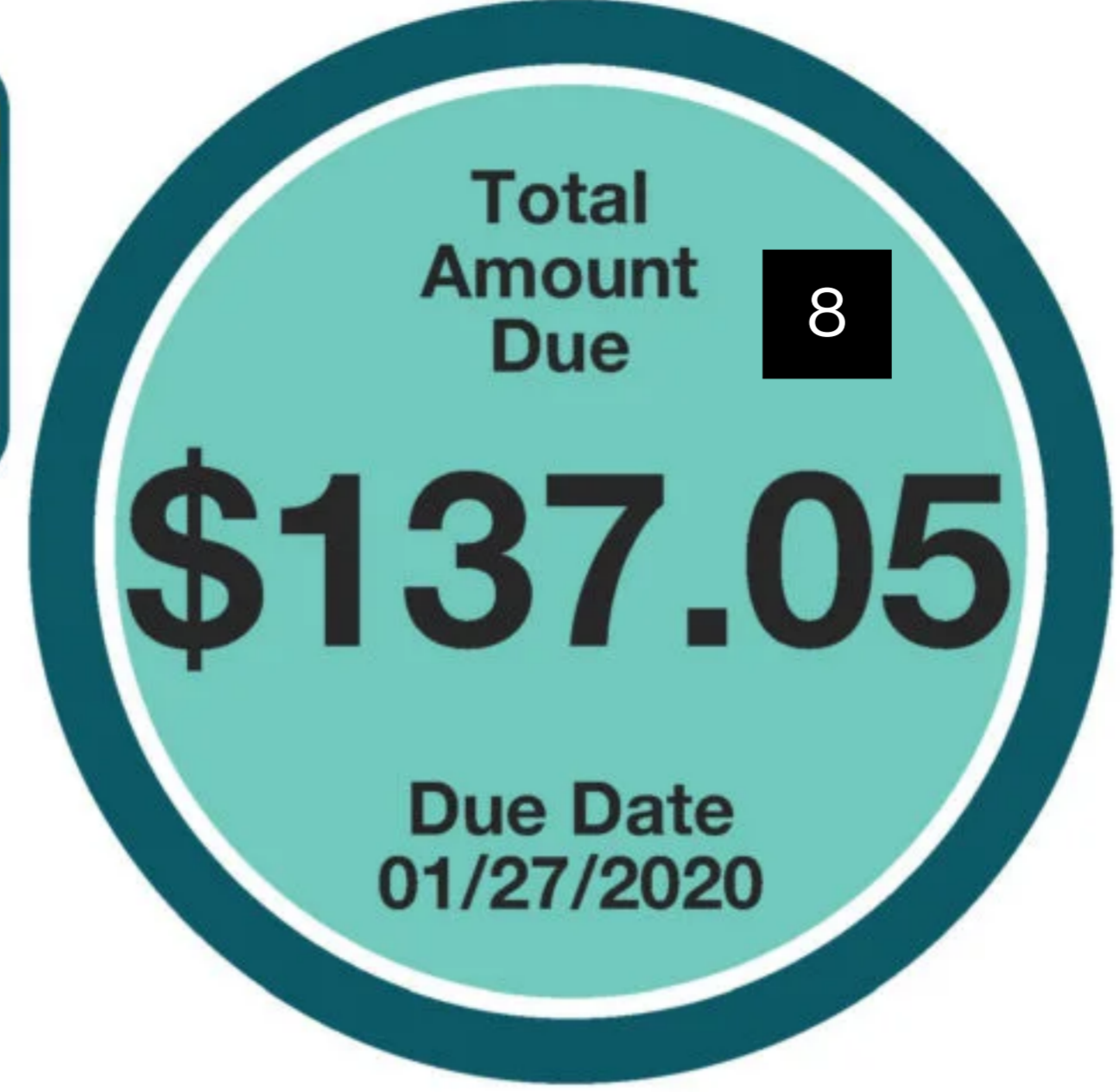


- 1 **IMPORTANT MESSAGES:** From time to time this box will contain special messages from Trico.
- 2 **NAME:** Name of primary account holder.
- 3 **ACCOUNT NUMBER:** A unique number that identifies the specific account set up under your membership number for the meter being tracked by this bill.
- 4 **STATEMENT DATE:** This is the date that your bill was mailed to you.
- 5 **PREVIOUS BALANCE:** This is the total due on your last bill.
- 6 **PAYMENT RECIEVED:** All payments received since your last bill.
- 7 **BALANCE FORWARD:** The difference between the amount due on the last billing cycle and payments received.
- 8 **TOTAL AMOUNT DUE:** This amount includes both the current amount due and balance forward.
- 9 **RATE DESCRIPTION:** Your rate description.
- 10 **SERVICE ADDRESS:** This is the address of the location that is receiving service from Trico.
- 11 **PRIMARY CONTACT NUMBER:** Your primary contact phone number.
- 12 **kWh USAGE:** This sum is the Present Read minus the Previous Read.
- 13 **HISTORICAL USAGE:** This chart shows up to 13 months of history for a quick view of your usage.
- 14 **FIXED MONTHLY CHARGE:** This is the fixed monthly charge for maintaining your electric meter and the wires that bring electrical service to your home or business. It covers the cost of reading the meter, maintaining customer records and all other transactions affecting your account. This charge is incurred even if no electricity is used during the current cycle.
- 15 **1st 800 kWh:** Electricity is measured in kilowatt-hours (kWh) and billed by how many kWh were used during the billing period. This rate includes the cost of generation, transmission and distribution for up to 800 kWh used during this month.
- 16 **OVER 800 kWh:** Electricity is measured in kilowatt-hours (kWh) and billed by how many kWh were used during the billing period. This rate includes the cost of generation, transmission and distribution for usage over 800 kWh used during this month.
- 17 **POWER COST ADJUSTOR:** The Power Cost Adjustor (PCA) is used to adjust your electric bill to reflect increases or decreases in the cost of electricity Trico purchases from its wholesale power supplier for distribution to its members.
- 18 **DEMAND SIDE MANAGEMENT:** The Demand Side Management surcharge is a tariff the Arizona Corporation Commission authorizes utilities to assess to cover the costs associated with energy conservation and efficiency programs.
- 19 **RENEWABLE ENERGY STANDARD:** The Renewable Energy Standard and Tariff surcharge is a tariff the Arizona Corporation Commission authorizes utilities to assess to cover the costs associated with renewable energy programs.
- 20 **SALES TAX:** This is the sales tax calculation for your bill.
- 21 **CURRENT CHARGES:** This is the amount due for your current month's billing not including any balance forward.
- 22 **MONTHLY ENERGY USAGE COMP:** This chart shows your usage for the current month and the same month a year ago.
- 23 **AVG DAILY COST:** This average does not include tax and the Renewable Energy Surcharge.
- 24 **ACCOUNT NUMBER:** A unique number that identifies the specific account set up under your membership number for the meter being tracked by this bill.
- 25 **MAILING ADDRESS:** This is the mailing address we have on file. If you need to update your mailing address, fill in the correct information at the bottom of your bill or use our Ebill (Consumer Self Serve) service.
- 26 **TRICO ADDRESS:** This is the address of Trico's bill remittance center. Please mail your payments here.



Website: [www.trico.coop](http://www.trico.coop)  
 Member Services: (520) 744-2944  
 Hours: M-F 8:00am - 4:30pm  
 Toll Free: 1-866-337-2052  
 8600 W Tangerine Rd, Marana AZ 85658

**1 Important Messages**  
 You can sign-up for Paperless Billing at [trico.smarthub.coop](http://trico.smarthub.coop)

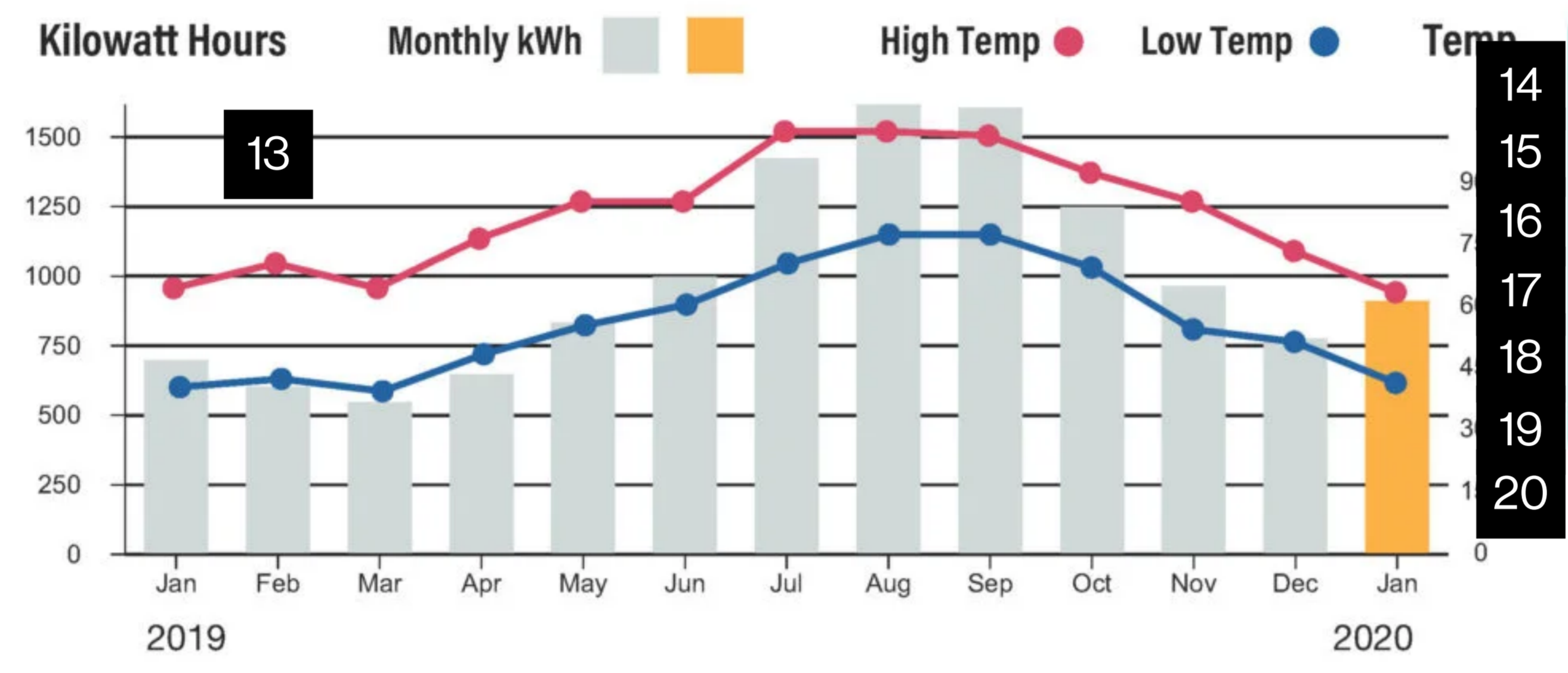


Remember to log into SmartHub at [www.trico.coop](http://www.trico.coop) to view your hourly/daily/monthly usage.

**Service Address: 1234 ARIZONA STREET**

Our records indicate your phone number is (520) 123-4567

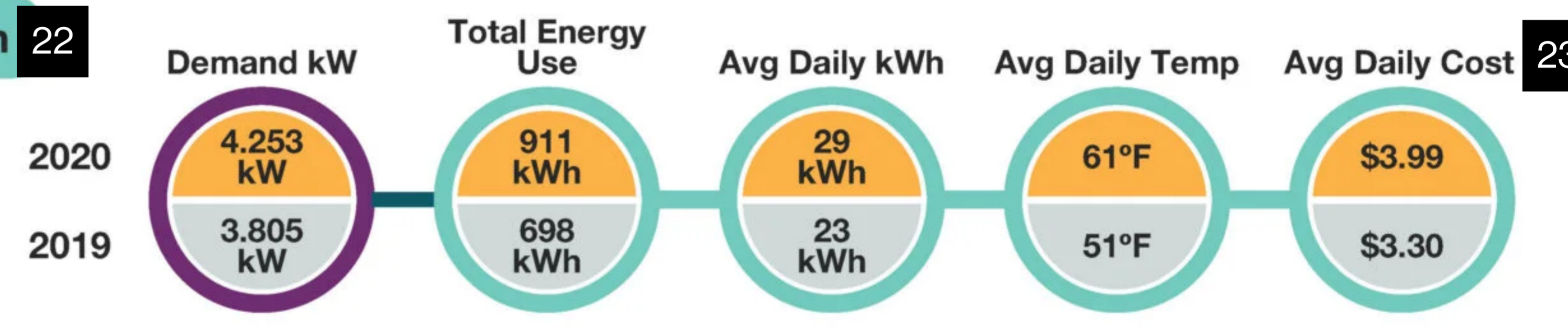
9	Description	Rate	Meter No.	Reading From	Reading To	Days	Readings Previous	Readings Present	Mu	12 kWh Usage	Demand
	Residential Service	RS1	1-2345/123456789	12/05/19	01/05/20	31	9137	10048	1	911	4.253



Current Service Detail		
Fixed Monthly Charge		\$20.00
1st 800 kWh	800 @ 0.117710	\$94.17
Over 800 kWh	111 @ 0.127710	\$14.17
Power Cost Adj kWh	911 @ -0.005000	-\$4.56
DSM Surcharge kWh	911 @ 0.000058	\$0.05
Renewable Energy Surcharge		\$0.65
Sales Tax		\$12.57
<b>Current Charges</b>		<b>\$137.05</b>

**Monthly Energy Usage Comparison**

**Demand Summary**  
 Determined by your highest hourly usage during your billing period.



PO BOX 930  
 MARANA AZ 85653-0930

**PAY YOUR BILL 24/7**  
**ONLINE:** Check or credit/debit card at [www.trico.coop](http://www.trico.coop) or download SmartHub.  
**PHONE:** Toll Free (866) 999-8441



**Account Number 123456789**  
**Total Amount Due 01/27/2020 \$137.05**

Help support your community by donating to Operation Round Up.  
**Check this box to sign up for Operation Round-Up!**   
 Your payment and any returned items may be processed electronically.

**TRICO ELECTRIC COOPERATIVE**  
**REMITTANCE CENTER**  
 PO BOX 80072  
 PRESCOTT AZ 86304-8072

**ACCOUNT HOLDER NAME**  
**ACCOUNT HOLDER MAILING ADDRESS**  
**MARANA, AZ 85658**

