

ELECTRIC RATES

Trico Electric Cooperative, Inc.
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Marana, Arizona 85658
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STANDARD OFFER TARIFF

**RESIDENTIAL PREPAID SERVICE
 SCHEDULE RPS**

Availability

Available, on a voluntary basis, to Customers in the territory served by the Cooperative for Residential Use throughout the Cooperative’s Service Area where the facilities of the Cooperative are of adequate capacity and the required phase and suitable voltage are in existence and are adjacent to the premises served, subject to the Cooperative’s Service Conditions.

Participation allowed under this Tariff shall be determined by the Cooperative. Customers specified under Arizona Administrative Code R14-2-211.A.5 shall not be eligible for Schedule RPS. These ineligible Customers include, but are not limited to, those where termination of service would be especially dangerous to the health of the Customer, as determined by a licensed medical physician; those Customers where life supporting equipment used in the home is dependent on utility service; and those Customers where weather would be especially dangerous to health.

Application

Applicable, by request of the Customer only, to a Customer otherwise served under the Cooperative’s Residential Service, Rate Schedule RS1 for all Single Family Dwellings when all service is supplied at one Point of Delivery through a single Service Line and Energy is metered through one Meter.

Not applicable to resale or standby or Customers that are served on any other rate schedule or Customers on the Cooperative’s Levelized Billing Plan, deferred payment plan or installment plan.

Type of Service

The Type of service available under this schedule will be determined by the Cooperative and will only include 120/240 volt single phase residential accounts.

Monthly Rate

STANDARD RATE RPS	Power Supply						Total Rate
		Metering	Meter Reading	Billing	Access	Total	
Customer Charge (\$/Customer/Day)		\$0.1719	\$0.0322	\$0.2081	\$0.2453	\$0.8219	\$0.8219
Energy Charge (\$/kWh)	\$0.088200				\$0.043560	\$0.043560	\$0.131760

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Tax Adjustment

To the charge computed in this rate schedule, including all adjustments, shall be added the applicable proportionate part of any taxes or governmental impositions which are or may in the future be assessed on the basis of gross revenues of the Cooperative and/or the price or revenue from the electric energy or service sold and/or the volume of energy purchased for sale and/or sold hereunder.

Wholesale Power Cost Adjustment

The Cooperative shall, if purchased power cost is increased or decreased above or below the base purchased power cost of \$0.088874 per kWh sold, flow through such increases or decreases in accordance with the Wholesale Power Cost Adjustor Plan of Administration.

In addition to the foregoing, all kWh sold to each Customer under this rate schedule shall be subject to an additional temporary wholesale power cost adjustment, if any, that may be charged to the Cooperative by its supplier of electricity which consists of an additional surcharge, a temporary credit and/or a fuel bank surcharge.

Rules, Regulations and Line Extension Policy (RRLEP)

The RRLEP of the Cooperative as on file with the Arizona Corporation Commission shall apply to this rate schedule. Upon application for service or upon request, the Cooperative will assist the Customer in selecting the rate schedule best suited to his requirements, but the Cooperative does not guarantee the Customer will be served under the most favorable rate schedule. Upon written notification of any material changes in the Customer's installation, load conditions or use of service, the Cooperative will assist in determining if a change in rates is desirable. No more than one (1) such change at the Customer's request will be made within any twelve (12) month period.

The following Service Conditions of the Cooperative (based on A.A.C. R14-2 -201 to 213), on file with the Commission, shall NOT apply to the following: RRLEP 125 through 131; RRLEP 301 through 303; RRLEP 307, 318; RRLEP 320 through 322; RRLEP 324; RRLEP 342 through 351; and RRLEP 358.C

Service Conditions Applicable to Prepaid Metering Service Only

A. Availability:

The Prepaid Electric Service is available only to new or existing residential Customers with the following exceptions:

1. Residential critical load Customers are excluded from the prepaid electric service program.
2. Customers identified under ACC R14-2-211A.5 and those Customers under appropriate circumstances but beyond the scope of ACC R14-211.A.5 are not eligible for this rate.
3. Invoice groups which include loans or special billing.
4. Customer must have a valid email account and phone capable of receiving the messages and low balance alerts.

B. Enrollment:

The Customer must make a request and complete a Prepaid Electric Service Application.

1. In addition to the information provided in Rule 101, the prepaid applicant is encouraged to provide the following:
 - a. Secondary email address
 - b. Cell phone number with text capability and/or second phone number
 - c. Other approved method of communication other than US Postal Mail

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2. The Cooperative will allow enrollment into prepaid service if the Customer meets the eligibility requirements, including:
 - a. The Customer must pay all applicable fees prior to commencement of service.
 - b. A \$50.00 credit balance has been established to activate the account.

- C. **Billing, Payments and Information:**

Paper statements will not be provided under the prepaid program. Billing information, as well as payment and account information can be obtained at:

 1. Trico business offices during normal business hours.
 2. Integrated Voice Recognition (IVR) at 520-744-2944 or 1-866-999-8441.
 3. Online at www.trico.coop 24 hours a day.

- D. **Estimating Prepaid Balances and Customer Notices:**
 1. Trico can provide an estimate based upon the most current use history of the Customer, of the suggested amount to be initially deposited with Trico and the estimated days that such prepayment should provide paid electric service for the Customer.
 2. As energy is consumed, the credit balance is reduced until either the balance is exhausted or additional payments are added to the balance. Balances can be checked online at www.trico.coop any time. Upon request, Customers can be notified of their estimated balance by email, and/or other electronic means if Customer provides the necessary contact information.
 - a. The notice will be generated daily when the Customer's credit balance is less than their current daily average usage times four (4). The daily average usage will be calculated using up to the previous thirty (30) days of consumption history.
 - b. These estimates are based on the historic information available but can be affected by changes in the Customer's usage or needs. The Customer is responsible for ensuring that a credit balance is maintained on the account.

- E. **Transfers and optional Debt Recovery for Outstanding Balances**
 1. Accounts that are on existing post-paid electric service may be converted to prepaid electric service.
 2. When existing Customers that convert from post-paid residential service the existing deposit, if any, is applied toward any outstanding balance of the post-paid account with the remaining credit applied to prepaid service.
 3. All post-paid fees and unbilled energy charges must be paid in full except for the provisions below:
 - a. There is a debt recovery feature available within limits to recover amounts due from a prior post-paid account, when applying for prepaid service. A percentage (20% to 50%) of each prepaid electric service payment can be applied to an outstanding debt up to \$400.00
 - b. Outstanding amounts over \$400.00 must be paid down to the \$400.00 level prior to being eligible for the prepaid electric service program.
 - c. The Customer agrees to make prepaid payments of sufficient amounts to pay down the outstanding amounts in no more than four (4) months.
 - d. If the Customer fails to pay the outstanding balance within the four (4) months allowed, Trico has the right to disconnect the prepaid service until the outstanding balance is paid in full.
 4. Trico will transfer the existing membership fee on the post-paid to the new account where the Customer will not be required to make an additional payment.

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5. The Customer may elect to convert from prepaid electric service back to post-paid service. At which time, the Cooperative may require full payment of the deposit to continue service. Customers who cancel their prepaid accounts may not re-apply for a new Prepaid account at the same location for a six (6) month period.

F. Terminating and Restoring Prepaid Electric Service:

Prepaid meters are equipped to allow remote disconnection / reconnection of service.

1. Service terminated at the request of the Customer will receive a refund of any remaining credit on the account after all final bill amounts have been calculated.
2. Electric service may be subject to immediate disconnection any time the account does not have a credit balance.
3. Following a disconnect because the account does not have a credit balance, the Customer must pay any unpaid balance from the result of energy consumption from the time the account has reached a zero (\$0.00) balance and when the Cooperative issued the disconnection command, plus purchase a minimum of \$20.00 prepaid electric service, if applicable, before service is reconnected.
4. If an account is disconnected because the account does not have a credit balance and does not become current after ten (10) days, the account will be considered closed and the Cooperative will mail a final bill to the last known address of the Customer on file for all unpaid charges.
5. Service will not be disconnected where weather will be especially dangerous to health as defined in the Cooperative's Rules or as determined by the Commission.