



Frequently Asked Questions

Why is Trico Offering Fiber Internet Service?

Today, fast and reliable internet service is as important to education, healthcare, community connection, and economic growth as electricity. Trico sees fiber internet as a way to serve, connect, and empower communities throughout Southern Arizona.

Trico has asked its Members, and there is strong demand for reliable, affordable fiber internet that comes with Trico's excellent service. Surveys and focus groups were conducted and there was strong support for offering fiber internet. More than 10,000 Members pre-subscribed to Trico fiber internet. As a cooperative, we respond to our Members' needs and our focus is on serving our local community. We see this as an opportunity to provide a vital service and help the communities we serve.



SCAN TO SUBSCRIBE
or visit www.trico.coop and the SmartHub app.





What is Included with each Package?

Free Installation

Equipment Included*

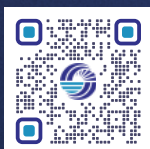
Unlimited Data

Equally Fast Upload and Download Speeds

No Contract Needed

Not an Introductory Rate

Earn Equity for Electric and Broadband



LEARN MORE

Scan or visit www.trico.coop and the SmartHub app.

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Where will Trico be Building Fiber First?

We are excited to announce that 34 neighborhoods met their pre-subscription targets to receive Trico Fiber in the first 12 months of our build. We will have a list of these neighborhoods posted soon; for now, you can go to fiber.trico.coop to see if your neighborhood met its target. Thanks to the 10,000 plus Members who pre-subscribed!

We will be starting our fiber-to-the-home build in the northern section of our service territory in Districts 1 and 7. Work will then progress west of Trico's headquarters and counterclockwise around Trico's service territory through Avra Valley, Three Points, Sahuarita, New Tucson, and Green Valley. During the first 12 months, only the 34 neighborhoods that qualified will be connected, but we will continue to collect pre-subscriptions and expect to build to other neighborhoods in the coming years.

Why Build There First?

The order of the build for Trico Fiber broadband internet is based on proximity to the completed portions of the Trico SmartGrid Fiber backbone, the location of our internet central office at Trico's headquarters at Tangerine Road and I-10, and our access point for connection to the internet (north of Trico's service territory).

How Much Will it Cost?

We have developed pricing and packages designed to meet our Members' need for reliable and affordable internet combined with excellent Trico service.

PACKAGES INCLUDE:

500 Mbps

\$60 per month

Browsing Essentials

1 Gbps

\$70 per month

Family Streaming

2 Gbps

\$80 per month

Digital Household

8 Gbps

\$145 per month

Business Connect

Snowbird Rate — a reduced speed package at \$20 per month

Intended for limited-use properties during the months of May-August.

*All broadband service packages include the equipment required to connect to the internet. There are no recurring monthly equipment rental fees associated with standard connection equipment. Optional or enhanced equipment is available for an additional one-time charge, plus applicable tax.